

## COMCAST ENTERPRISE SERVICES MASTER SERVICES AGREEMENT (MSA)

MSA ID#: FL-9376446-jaran	MSA Term: 60 months	Customer Name: Nassau County BOCC
CUSTOMER INFORMATION		
Primary Contact: Norman Kennedy	<u>Primary Contact Address Information</u>	
Title: Network Manager	Address 1: 96135 Nassau PL, Suite 7	
Phone: (904) 530-6056	Address 2:	
Cell:	City: Yulee	
Fax:	State: FL	
Email: tsmanager@nassaucountyfl.com	Zip Code: 32097	

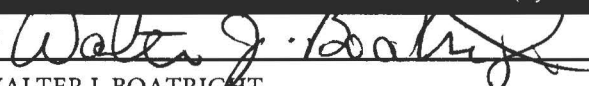
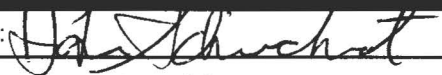
This Master Service Agreement ("Agreement") sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide communications and other services ("Services") to the above Customer. The Agreement consists of this fully executed Master Service Agreement Cover Page ("Cover Page"), the Enterprise Services General Terms and Conditions ("General Terms and Conditions"), any written amendments to the Agreement executed by both parties ("Amendments"), the Product-Specific Attachment for the applicable Services ("PSA(s)") and each Sales Order accepted hereunder ("Sales Orders"). In the event of any inconsistency among these documents, precedence will be as follows: (1) this Cover Page (2) General Terms and Conditions, (3) PSA(s), and (4) Sales Orders. This Agreement shall be legally binding when signed by both parties and shall continue in effect until the expiration date of any Service Term specified in a Sales Order referencing the Agreement, unless terminated earlier in accordance with the Agreement.

The Customer referenced above may submit Sales Orders to Comcast during the Term of this Agreement ("MSA Term"). After the expiration of the initial MSA Term, Comcast may continue to accept Sales Orders from Customer under the Agreement, or require the parties to execute a new MSA.

The Agreement shall terminate in accordance with the General Terms and Conditions. The General Terms and Conditions and PSAs are located at <http://business.comcast.com/enterprise-terms-of-service/index.aspx> (or any successor URL). Use of the Services is also subject to the High-Speed Internet for Business Acceptable Use Policy ("AUP") located at <http://business.comcast.com/customer-notifications/acceptable-use-policy> (or any successor URL), and the High-Speed Internet for Business Privacy Policy ("Privacy Policy") located at <http://business.comcast.com/customer-notifications/customer-privacy-statement> (or any successor URL). Comcast may update the General Terms and Conditions, PSAs, AUP and Privacy Policy from time to time upon posting to the Comcast website.

Services are only available to commercial customers in wired and serviceable areas in participating Comcast systems (and may not be transferred). Minimum Service Terms are required for most Services and early termination fees may apply. Service Terms are identified in each Sales Order, and early termination fees are identified in the applicable Product Specific Attachments.

BY SIGNING BELOW, CUSTOMER AGREES TO THE TERMS AND CONDITIONS OF THIS AGREEMENT.

CUSTOMER SIGNATURE (by authorized representative)	
Signature: 	
Name: WALTER J. BOATRIGHT	
Title: Chairman	
Date: 10-19-16	
COMCAST USE ONLY (by authorized representative)	
Signature: 	Sales Rep: Jeanine Arant
Name: JEANINE ARANT	Sales Rep Email: jeanine_nelson@cable.comcast.com
Title: V.P. COMCAST BUSINESS	Region: Florida
Date: 10/13/16	Division: Central

Account Name: Nassau County BOCC

MSA ID#: FL-9376446-jaran

SO ID#: FL-9376446-jaran-7090531

CUSTOMER INFORMATION (for notices)

Primary Contact: Norman Kennedy City: Yulee Phone: (904) 530-6056  
 Title: Network Manager State: FL Cell:  
 Address 1: 96135 Nassau PL, Suite 7 Zip: 32097 Fax:  
 Address 2: Allowable Contract Date: Email: tsmanager@nassaucountyfl.com  
 Contract Generated Date: 10/04/2016

SUMMARY OF CHARGES (Details on following pages)

Service Term (Months): 48

SUMMARY OF SERVICE CHARGES\*

Total Ethernet Monthly Recurring Charges: \$ 8,682.40  
 Total Trunk Services Monthly Recurring Charges: \$ 0.00  
 Total Off-Net Monthly Recurring Charges: \$ 0.00  
**Total Monthly Recurring Charges (all Services): \$ 8,682.40**

SUMMARY OF STANDARD INSTALLATION FEES

Total Ethernet Standard Installation Fees\*: \$ 0.00  
 Total Trunk Services Standard Installation Fees: \$ 0.00  
 Total Off-Net Standard Installation Fees: \$ 0.00  
**Total Standard Installation Fees (all Services): \$ 0.00**

SUMMARY OF CUSTOM INSTALLATION FEES

Total Custom Installation Fee: \$ 0.00  
 Amortized Custom Installation Fee \$ 0.00

SUMMARY OF EQUIPMENT FEES

Total Monthly Recurring Ethernet Equipment Fees: \$ 0.00  
 Total Monthly Recurring Trunk Services Equipment Fees: \$ 0.00  
**Total Monthly Recurring Equipment Fees (all Services): \$ 0.00**

\*Note: Charges identified in the Service Order are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, USF fees, surcharges and recoupments (however designated). Please refer to your Comcast Enterprise Services Master Services Agreement (MSA) for specific detail regarding such charges. Customer shall pay Comcast one hundred percent (100%) of the non-amortized Custom Installation Fee prior to the installation of Service.

GENERAL COMMENTS

AGREEMENT

This Comcast Enterprise Services Sales Order Form ("Sales Order") shall be effective upon acceptance by Comcast. This Sales Order is made a part of the Comcast Enterprise Services Master Services Agreement, entered between Comcast and the undersigned and is subject to the Product Specific Attachment for the Service(s) ordered herein, located at <http://business.comcast.com/enterprise-terms-of-service/index.aspx>, (the "Agreement"). Unless otherwise indicated herein, capitalized words shall have the same meaning as in the Agreement.

E911 NOTICE

Comcast Business Class Trunking Service may have the E911 limitations specified below:

- The National Emergency Number Association (NENA), a 911 industry organization that makes recommendations for standardized services relating to E911, has issued guidelines that state "The PBX owner is responsible for creating customer records, preferably in NENA standard format, that identify caller locations." To facilitate Customer's compliance with these guidelines and with associated state and local requirements related to provision of Automatic Location Information (ALI) for E911 services, Comcast offers two options:
  - Comcast will send to the ALI database or Subscriber Location Database (SLDB) the main billing telephone number and the main address provided by Customer; or
  - Customer may choose to sign up for up to 10 Emergency Location Information Numbers (ELINs) that Customer could assign to zones within Customer's premises that would be separately identified to the E911 call taker. The location information, such as a specific floor, side of a building, or other identifying information, could assist emergency responders to more quickly reach the appropriate location. Customer is solely responsible for programming its PBX system to map each station to one of these numbers, and for updating the system as necessary to reflect moves or additions of stations within the premises. Comcast will send the assigned ELINs to the ALI or SLDB database, as is appropriate.
- Many jurisdictions require businesses using multi-line telephone systems to program their systems to transmit specific location information for 911 calls. Customer bears sole responsibility to ensure that it identifies and complies with all such requirements. In any event, if Customer does not maintain E911 records in a timely and accurate manner, the E911 call taker may not receive proper location information, and emergency responders may be delayed or even prevented from timely reaching the caller's location.
- Battery Back Up - The Integrated Access Device (IAD) provided by Comcast is not equipped with battery backup. It is Customer's responsibility to ensure adequate back-up power is provided to ensure service continuity during a power outage, as employees would otherwise be unable to use the Services, including dialing 9-1-1, when power is unavailable.
- Calls using the Service, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- All questions should be directed to 1-800-391-3000. E911 Service, Private Branch Exchange, and Direct Inward Dial Service.

By signing below, Customer acknowledges, agrees to and accepts the terms and conditions of this Sales Order.

CUSTOMER USE ONLY (by authorized representative)		COMCAST USE ONLY (by authorized representative)	
Signature: <i>Walter J. Boatright</i>	Signature: <i>Joan Schuchart</i>	Sales Rep:	Jeanine Arant
Name: WALTER J. BOATRIGHT	Name: JOAN SCHUCHART	Sales Rep E-Mail:	jeanine_nelson@cable.comcast.com
Title: Chairman	Title: V.P. COMCAST BUSINESS	Region:	Florida
Date: 10-19-16	Date: 10/13/16	Division:	Central

Attest as to authenticity of the Chair's signature:

JOHN A. CRAWFORD  
 Its: Ex-Officio Clerk

Approved as to form and legality by the Nassau County Attorney

MICHAEL S. MULLIN

MES  
 10-19-16

**COMCAST ENTERPRISE SERVICES SALES ORDER FORM**

**ETHERNET SERVICES AND PRICING**

**Account Name:** Nassau County BOCC

**Date:** October 04, 2016

**MSA ID#:** FL-9376446-jaran

**SO ID#:** FL-9376446-jaran-7090531

**Short Description of Service:**

**Service Term (Months):** 48

**Solution Charges**

1	New	Add	ENI10100	Port	Bailey Rd and Bridge Dept 3163 BAILEY RD		South Florida			\$ 73.39	\$ 0.00
2	New	Add	EQP FEE	Equipment Fee	Bailey Rd and Bridge Dept 3163 BAILEY RD					\$ 0.00	\$ 0.00
3	New	Add	ENS-BASIC-10	10 Mbps	Bailey Rd and Bridge Dept 3163 BAILEY RD			See Matrix	Intrastate	\$ 254.43	\$ 0.00
4	New	Add	ENI10100	Port	Dept of Health Hilliard 37203 Pecan St		South Florida			\$ 73.39	\$ 0.00
5	New	Add	ENS-BASIC-2	2 Mbps	Dept of Health Hilliard 37203 Pecan St			See Matrix	Intrastate	\$ 58.71	\$ 0.00
6	New	Add	ENI10100	Port	Extension Office Westside 543350 US HIGHWAY 1		Jacksonville			\$ 73.39	\$ 0.00
7	New	Add	EQP FEE	Equipment Fee	Extension Office Westside 543350 US HIGHWAY 1					\$ 0.00	\$ 0.00
8	New	Add	ENS-BASIC-10	10 Mbps	Extension Office Westside 543350 US HIGHWAY 1			See Matrix	Intrastate	\$ 254.43	\$ 0.00
9	New	Add	ENI10100	Port	Fire Station 20 5518 FIRST COAST HWY		Jacksonville			\$ 73.39	\$ 0.00
10	New	Add	EQP FEE	Equipment Fee	Fire Station 20 5518 FIRST COAST HWY					\$ 0.00	\$ 0.00
11	New	Add	ENS-BASIC-10	10 Mbps	Fire Station 20 5518 FIRST COAST HWY			See Matrix	Intrastate	\$ 254.43	\$ 0.00
12	New	Add	ENI10100	Port	Fire Station 30 86028 Pages Dairy Rd		Jacksonville			\$ 73.39	\$ 0.00
13	New	Add	EQP FEE	Equipment Fee	Fire Station 30 86028 Pages Dairy Rd					\$ 0.00	\$ 0.00
14	New	Add	ENS-BASIC-10	10 Mbps	Fire Station 30 86028 Pages Dairy Rd			See Matrix	Intrastate	\$ 254.43	\$ 0.00
15	New	Add	ENI10100	Port	Fire Station 50 542310 US HWY 1		South Florida			\$ 73.39	\$ 0.00
16	New	Add	EQP FEE	Equipment Fee	Fire Station 50 542310 US HWY 1					\$ 0.00	\$ 0.00
17	New	Add	ENS-BASIC-10	10 Mbps	Fire Station 50 542310 US HWY 1			See Matrix	Intrastate	\$ 254.43	\$ 0.00

Solution Charges

18	New	Add	ENI10100	Port	Fire Station 70 4061 PINE GROVE RD		Jacksonville			\$ 73.39	\$ 0.00
19	New	Add	EQP FEE	Equipment Fee	Fire Station 70 4061 PINE GROVE RD					\$ 0.00	\$ 0.00
20	New	Add	ENS-BASIC-10	10 Mbps	Fire Station 70 4061 PINE GROVE RD			See Matrix	Intrastate	\$ 254.43	\$ 0.00
21	New	Add	ENI10100	Port	Historic Courthouse 416 CENTRE ST		South Florida			\$ 73.39	\$ 0.00
22	New	Add	ENS-BASIC-2	2 Mbps	Historic Courthouse 416 CENTRE ST			See Matrix	Intrastate	\$ 58.71	\$ 0.00
23	New	Add	ENI10100	Port	Maintenance Callahan 45195 MUSSELWHITE RD		Jacksonville			\$ 73.39	\$ 0.00
24	New	Add	EQP FEE	Equipment Fee	Maintenance Callahan 45195 MUSSELWHITE RD					\$ 0.00	\$ 0.00
25	New	Add	ENS-BASIC-10	10 Mbps	Maintenance Callahan 45195 MUSSELWHITE RD			See Matrix	Intrastate	\$ 254.43	\$ 0.00
26	New	Add	ENI10100	Port	NC Animal Control 86078 LICENSE RD		Jacksonville			\$ 73.39	\$ 0.00
27	New	Add	ENS-BASIC-10	10 Mbps	NC Animal Control 86078 LICENSE RD			See Matrix	Intrastate	\$ 254.43	\$ 0.00
28	New	Add	ENI10100	Port	NC Health Dept 4th St 30 S 4TH ST		Jacksonville			\$ 73.39	\$ 0.00
29	New	Add	ENS-BASIC-2	2 Mbps	NC Health Dept 4th St 30 S 4TH ST			See Matrix	Intrastate	\$ 58.71	\$ 0.00
30	New	Add	ENI10100	Port	NC Health Dept Nectarine 1620 NECTARINE ST		South Florida			\$ 73.39	\$ 0.00
31	New	Add	EQP FEE	Equipment Fee	NC Health Dept Nectarine 1620 NECTARINE ST					\$ 0.00	\$ 0.00
32	New	Add	ENS-BASIC-2	2 Mbps	NC Health Dept Nectarine 1620 NECTARINE ST			See Matrix	Intrastate	\$ 58.71	\$ 0.00
33	New	Add	ENI10100	Port	Nassau Amelia Utilities 5390 FIRST COAST HWY		Jacksonville			\$ 73.39	\$ 0.00
34	New	Add	ENS-BASIC-10	10 Mbps	Nassau Amelia Utilities 5390 FIRST COAST HWY			See Matrix	Intrastate	\$ 254.43	\$ 0.00
35	New	Add	ENI10100	Port	Nassau Callahan Tower 46351 LANDFILL RD		South Florida			\$ 73.39	\$ 0.00
36	New	Add	EQP FEE	Equipment Fee	Nassau Callahan Tower 46351 LANDFILL RD					\$ 0.00	\$ 0.00
37	New	Add	ENI10100	Port	Nassau County 14St Tower 1559 S 14TH ST		South Florida			\$ 73.39	\$ 0.00

Solution Charges

38	New	Add	EQP FEE	Equipment Fee	Nassau County 14St Tower 1559 S 14TH ST					\$ 0.00	\$ 0.00
39	New	Add	ENI10100	Port	Nassau County BOCC 96135 NASSAU PL		Jacksonville			\$ 73.39	\$ 0.00
40	New	Add	EQP FEE	Equipment Fee	Nassau County BOCC 96135 NASSAU PL					\$ 0.00	\$ 0.00
41	New	Add	EDI-ENI-GIGE	Port	Nassau County BOCC 96135 NASSAU PL					\$ 0.00	\$ 0.00
42	New	Add	EDI-100	100 Mbps	Nassau County BOCC 96135 NASSAU PL			Interstate		\$ 1,220.77	\$ 0.00
43	New	Add	ENIGIGE	Port	Nassau County BOCC 96135 NASSAU PL		Jacksonville			\$ 318.04	\$ 0.00
44	New	Add	EPL-BASIC-5	5 Mbps	Nassau County BOCC 96135 NASSAU PL	Nassau County Prime Tower 462684 ST RD 200		PT2	Intrastate	\$ 102.75	\$ 0.00
45	New	Add	ENS-BASIC-300	300 Mbps	Nassau County BOCC 96135 NASSAU PL			See Matrix	Intrastate	\$ 675.22	\$ 0.00
46	New	Add	ENI10100	Port	Nassau County EOC 77150 Citizens Cir		South Florida			\$ 73.39	\$ 0.00
47	New	Add	EQP FEE	Equipment Fee	Nassau County EOC 77150 Citizens Cir					\$ 0.00	\$ 0.00
48	New	Add	ENS-BASIC-50	50 Mbps	Nassau County EOC 77150 Citizens Cir			See Matrix	Intrastate	\$ 401.22	\$ 0.00
49	New	Add	ENI10100	Port	Nassau County Foster Justice Center 76347 VETERANS WAY		Jacksonville			\$ 73.39	\$ 0.00
50	New	Add	EQP FEE	Equipment Fee	Nassau County Foster Justice Center 76347 VETERANS WAY					\$ 0.00	\$ 0.00
51	New	Add	ENS-BASIC-10	10 Mbps	Nassau County Foster Justice Center 76347 VETERANS WAY			See Matrix	Intrastate	\$ 254.43	\$ 0.00
52	New	Add	ENI10100	Port	Nassau County Hilliard Tower 371105 OXFORD ST		South Florida			\$ 73.39	\$ 0.00
53	New	Add	EQP FEE	Equipment Fee	Nassau County Hilliard Tower 371105 OXFORD ST					\$ 0.00	\$ 0.00
54	New	Add	ENI10100	Port	Nassau County Main Library 25 N 4TH ST		Jacksonville			\$ 73.39	\$ 0.00
55	New	Add	EQP FEE	Equipment Fee	Nassau County Main Library 25 N 4TH ST					\$ 0.00	\$ 0.00

Solution Charges

56	New	Add	ENS-BASIC-20	20 Mbps	Nassau County Main Library 25 N 4TH ST			See Matrix	Intrastate	\$ 293.57	\$ 0.00		
57	New	Add	ENI10100	Port	Nassau County Prime Tower 462684 ST RD 200		South Florida			\$ 73.39	\$ 0.00		
58	New	Add	EQP FEE	Equipment Fee	Nassau County Prime Tower 462684 ST RD 200					\$ 0.00	\$ 0.00		
59	New	Add	ENI10100	Port	Nassau County Prime Tower 462684 ST RD 200		South Florida			\$ 73.39	\$ 0.00		
60	New	Add	ENI10100	Port	Nassau County Prime Tower 462684 ST RD 200		South Florida			\$ 73.39	\$ 0.00		
61	New	Add	ENI10100	Port	Nassau County Prime Tower 462684 ST RD 200		South Florida			\$ 73.39	\$ 0.00		
62	New	Add	EPL-BASIC-5	5 Mbps	Nassau County Prime Tower 462684 ST RD 200	Nassau Callahan Tower 46351 LANDFILL RD		PT1	Intrastate	\$ 102.75	\$ 0.00		
63	New	Add	EPL-BASIC-5	5 Mbps	Nassau County Prime Tower 462684 ST RD 200	Nassau County 14St Tower 1559 S 14TH ST		PT1	Intrastate	\$ 102.75	\$ 0.00		
64	New	Add	EPL-BASIC-5	5 Mbps	Nassau County Prime Tower 462684 ST RD 200	Nassau County Hilliard Tower 371105 OXFORD ST		PT1	Intrastate	\$ 102.75	\$ 0.00		
65	New	Add	ENI10100	Port	Solid Waste 46026 LANDFILL RD		Jacksonville			\$ 73.39	\$ 0.00		
66	New	Add	EQP FEE	Equipment Fee	Solid Waste 46026 LANDFILL RD					\$ 0.00	\$ 0.00		
67	New	Add	ENS-BASIC-6	6 Mbps	Solid Waste 46026 LANDFILL RD			See Matrix	Intrastate	\$ 156.57	\$ 0.00		
68	New	Add	ENI10100	Port	Station 40 - RB 37356 PEA FARM RD		Jacksonville			\$ 73.39	\$ 0.00		
69	New	Add	EQP FEE	Equipment Fee	Station 40 - RB 37356 PEA FARM RD					\$ 0.00	\$ 0.00		
70	New	Add	ENS-BASIC-10	10 Mbps	Station 40 - RB 37356 PEA FARM RD			See Matrix	Intrastate	\$ 254.43	\$ 0.00		
71	New	Add	ENI10100	Port	Yulee Dental 86207 FELMOR RD		South Florida			\$ 73.39	\$ 0.00		
72	New	Add	ENS-BASIC-2	2 Mbps	Yulee Dental 86207 FELMOR RD			See Matrix	Intrastate	\$ 58.71	\$ 0.00		
73	New	Add	ENI10100	Port	Yulee Health Department 86014 PAGES DAIRY RD		Jacksonville			\$ 73.39	\$ 0.00		
74	New	Add	ENS-BASIC-2	2 Mbps	Yulee Health Department 86014 PAGES DAIRY RD			See Matrix	Intrastate	\$ 58.71	\$ 0.00		
* Services Location Details attached **Performance Tier Matrix Attached (For On-Net to On-Net or On-Net to Off-Net)										<b>Total</b>		Service Charges: \$ 8,682.40 Equipment Fees: \$ 0.00	\$ 0.00

# COMCAST BUSINESS

## COMCAST ENTERPRISE SERVICES SALES ORDER FORM

### SERVICE LOCATION DETAIL INFORMATION

Account Name: Nassau County BOCC

MSA ID#: FL-9376446-jaran

SO ID#: FL-9376446-jaran-7090531

Date: October 04, 2016

1	Nassau County Hilliard Tower	371105 OXFORD ST		HILLIARD	FL	32046			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
2	Nassau County 14St Tower	1559 S 14TH ST		FERNANDINA BEACH	FL	32034			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
3	Nassau Callahan Tower	46351 LANDFILL RD		CALLAHAN	FL	32011			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
4	Nassau County Prime Tower	462684 ST RD 200		YULEE	FL	32097			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
5	Historic Courthouse	416 CENTRE ST		FERNANDINA BEACH	FL	32034			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
6	Solid Waste	46026 LANDFILL RD		CALLAHAN	FL	32011			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
7	Fire Station 50	542310 US HWY 1		CALLAHAN	FL	32011			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
8	Yulee Dental	86207 FELMOR RD		YULEE	FL	32097			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
9	Fire Station 70	4061 PINE GROVE RD		FERNANDINA BEACH	FL	32034			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
10	Bailey Rd and Bridge Dept	3163 BAILEY RD		FERNANDINA BEACH	FL	32034			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
11	NC Health Dept Nectarine	1620 NECTARINE ST		FERNANDINA BEACH	FL	32034			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
12	Extension Office Westside	543350 US HIGHWAY 1		CALLAHAN	FL	32011			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
13	NC Health Dept 4th St	30 S 4TH ST		FERNANDINA BEACH	FL	32034			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
14	Dept of Health Hilliard	37203 Pecan St		Hilliard	FL	32046			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
15	NC Animal Control	86078 LICENSE RD		FERNANDINA BEACH	FL	32034			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
16	Station 40 - RB	37356 PEA FARM RD		HILLIARD	FL	32046			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
17	Yulee Health Department	86014 PAGES DAIRY RD		YULEE	FL	32097			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
18	Maintenance Callahan	45195 MUSSELWHITE RD		CALLAHAN	FL	32011			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
19	Nassau County Main Library	25 N 4TH ST		FERNANDINA BEACH	FL	32034			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
20	Fire Station 30	86028 Pages Dairy Rd		Yulee	FL	32097			Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No

21	Nassau County EOC	77150 Citizens Cir		Yulee	FL	32097				Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
22	Fire Station 20	5518 FIRST COAST HWY		FERNANDINA BEACH	FL	32034				Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
23	Nassau County BOCC	96135 NASSAU PL	STE 3	YULEE	FL	32097				Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
24	Nassau Amelia Utilities	5390 FIRST COAST HWY		FERNANDINA BEACH	FL	32034				Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No
25	Nassau County Foster Justice Center	76347 VETERANS WAY		YULEE	FL	32097				Norman Kennedy	(904) 530-6056	tsmanager@nassaucountyfl.com	Yes	No



**Comcast Enterprise Services Sales Order Form  
Ethernet Transport Services  
Performance Tier (PT) Matrix**

Metro	PA	CAR	CNM	CGA	CO	ETN	FPA	ATL	BOS	CHI	PHL	HOU	IND	JAC	MI	MAT	MTN	MN	NAL	NCA	OR	SFL	SCA	STN	SWF	SWT	UT	WA	WNE
Central & Western PA (PA)	PT1	PT3	PT4	PT3	PT3	PT3	PT3	PT2	PT2	PT2	PT2	PT3	PT2	PT3	PT2	PT2	PT2	PT3	PT3	PT4	PT4	PT3	PT4	PT2	PT3	PT3	PT3	PT4	PT2
Central Arkansas (CAR)	PT3	PT1	PT3	PT2	PT2	PT3	PT3	PT2	PT3	PT3	PT3	PT2	PT3	PT3	PT3	PT3	PT2	PT3	PT2	PT3	PT3	PT3	PT3	PT2	PT3	PT2	PT3	PT3	PT3
Central New Mexico (CNM)	PT4	PT3	PT1	PT3	PT2	PT4	PT3	PT4	PT4	PT3	PT4	PT3	PT3	PT4	PT3	PT4	PT4	PT3	PT3	PT3	PT4	PT4	PT3	PT3	PT3	PT3	PT3	PT4	PT4
Coastal Georgia (CGA)	PT3	PT2	PT3	PT1	PT3	PT3	PT2	PT2	PT3	PT3	PT3	PT3	PT3	PT2	PT3	PT3	PT3	PT3	PT2	PT4	PT4	PT2	PT4	PT2	PT2	PT2	PT3	PT4	PT3
Colorado (CO)	PT3	PT2	PT2	PT3	PT1	PT4	PT3	PT3	PT3	PT2	PT3	PT2	PT2	PT3	PT2	PT3	PT3	PT2	PT3	PT2	PT3	PT3	PT2	PT3	PT3	PT3	PT2	PT3	PT3
Eastern Tennessee (ETN)	PT3	PT3	PT4	PT3	PT4	PT1	PT3	PT2	PT4	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT2	PT3	PT2	PT4	PT4	PT3	PT4	PT2	PT3	PT3	PT4	PT4	PT4
Florida Panhandle (FPA)	PT3	PT3	PT3	PT2	PT3	PT3	PT1	PT2	PT3	PT2	PT3	PT3	PT3	PT2	PT3	PT3	PT2	PT3	PT2	PT3	PT4	PT2	PT4	PT2	PT2	PT3	PT3	PT4	PT3
Greater Atlanta (ATL)	PT2	PT2	PT4	PT2	PT3	PT2	PT2	PT1	PT3	PT2	PT2	PT2	PT2	PT2	PT2	PT2	PT2	PT3	PT2	PT3	PT3	PT2	PT3	PT2	PT2	PT2	PT3	PT3	PT3
Greater Boston (BOS)	PT2	PT3	PT4	PT3	PT3	PT4	PT3	PT3	PT1	PT2	PT2	PT3	PT2	PT3	PT2	PT2	PT3	PT3	PT3	PT4	PT4	PT3	PT4	PT3	PT3	PT3	PT4	PT4	PT2
Greater Chicago (CHI)	PT2	PT3	PT3	PT3	PT2	PT3	PT2	PT2	PT2	PT1	PT2	PT2	PT2	PT2	PT2	PT2	PT2	PT2	PT3	PT3	PT3	PT3	PT3	PT2	PT3	PT3	PT3	PT3	PT2
Greater Phil. & New Jersey (PHL)	PT2	PT3	PT4	PT3	PT3	PT3	PT3	PT2	PT2	PT2	PT1	PT3	PT2	PT3	PT2	PT2	PT2	PT3	PT3	PT4	PT4	PT3	PT4	PT3	PT3	PT3	PT3	PT4	PT2
Houston (HOU)	PT3	PT3	PT3	PT3	PT2	PT3	PT3	PT2	PT3	PT2	PT3	PT1	PT2	PT2	PT3	PT3	PT2	PT3	PT3	PT3	PT3	PT2	PT3	PT3	PT3	PT2	PT3	PT3	PT3
Indiana (IND)	PT2	PT3	PT3	PT3	PT2	PT3	PT3	PT2	PT2	PT2	PT2	PT2	PT1	PT2	PT2	PT2	PT2	PT2	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT2
Jacksonville (JAC)	PT3	PT3	PT4	PT2	PT3	PT3	PT2	PT2	PT3	PT2	PT3	PT2	PT2	PT1	PT3	PT3	PT2	PT3	PT2	PT4	PT4	PT2	PT4	PT3	PT2	PT3	PT3	PT4	PT3
Michigan (MI)	PT2	PT3	PT3	PT3	PT2	PT3	PT3	PT2	PT2	PT2	PT2	PT3	PT2	PT3	PT1	PT2	PT2	PT2	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT2
Mid-Atlantic (MAT)	PT2	PT3	PT4	PT3	PT3	PT3	PT3	PT2	PT2	PT2	PT2	PT3	PT2	PT3	PT2	PT1	PT2	PT3	PT3	PT4	PT4	PT3	PT4	PT3	PT3	PT3	PT3	PT4	PT2
Middle Tennessee (MTN)	PT2	PT2	PT4	PT3	PT3	PT2	PT2	PT2	PT3	PT2	PT2	PT2	PT2	PT2	PT2	PT2	PT1	PT2	PT2	PT3	PT3	PT2	PT3	PT2	PT3	PT3	PT3	PT3	PT3
Minnesota (MN)	PT3	PT3	PT3	PT3	PT2	PT3	PT3	PT3	PT3	PT2	PT3	PT3	PT2	PT3	PT2	PT3	PT2	PT1	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3
Northern AL (NAL)	PT3	PT2	PT3	PT2	PT3	PT2	PT2	PT2	PT3	PT3	PT3	PT3	PT3	PT2	PT3	PT3	PT2	PT3	PT1	PT4	PT4	PT3	PT4	PT2	PT2	PT2	PT3	PT4	PT3
Northern CA (NCA)	PT4	PT3	PT3	PT4	PT2	PT4	PT3	PT3	PT4	PT3	PT4	PT3	PT3	PT4	PT3	PT4	PT3	PT3	PT4	PT1	PT2	PT4	PT2	PT4	PT4	PT3	PT2	PT2	PT4
Oregon & SW Washington (OR)	PT4	PT3	PT4	PT4	PT3	PT4	PT4	PT3	PT4	PT3	PT4	PT3	PT3	PT4	PT3	PT4	PT3	PT3	PT4	PT2	PT1	PT4	PT2	PT4	PT4	PT3	PT2	PT2	PT4
South Florida (SFL)	PT3	PT3	PT4	PT2	PT3	PT3	PT2	PT2	PT3	PT3	PT3	PT2	PT3	PT2	PT3	PT3	PT2	PT3	PT3	PT4	PT4	PT1	PT4	PT3	PT2	PT3	PT3	PT4	PT3
Southern California (SCA)	PT4	PT3	PT3	PT4	PT2	PT4	PT4	PT3	PT4	PT3	PT4	PT3	PT3	PT4	PT3	PT4	PT3	PT3	PT4	PT2	PT2	PT4	PT1	PT4	PT4	PT3	PT2	PT2	PT4
Southern TN & North GA (STN)	PT2	PT2	PT3	PT2	PT3	PT2	PT2	PT2	PT3	PT2	PT3	PT3	PT3	PT3	PT3	PT3	PT2	PT3	PT2	PT4	PT4	PT3	PT4	PT1	PT3	PT2	PT3	PT4	PT3
Southwest Florida (SWF)	PT3	PT3	PT3	PT2	PT3	PT3	PT2	PT2	PT3	PT3	PT3	PT3	PT3	PT2	PT3	PT3	PT3	PT3	PT2	PT4	PT4	PT2	PT4	PT3	PT1	PT3	PT3	PT4	PT3
SW TN & Northern MS (SWT)	PT3	PT2	PT3	PT2	PT3	PT3	PT3	PT2	PT3	PT3	PT3	PT2	PT3	PT3	PT3	PT3	PT3	PT3	PT2	PT3	PT3	PT3	PT3	PT3	PT2	PT3	PT1	PT3	PT3
Utah (UT)	PT3	PT3	PT3	PT3	PT2	PT4	PT3	PT3	PT4	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT3	PT2	PT2	PT3	PT2	PT3	PT3	PT3	PT3	PT1	PT2	PT4
Washington (WA)	PT4	PT3	PT4	PT4	PT3	PT4	PT4	PT3	PT4	PT3	PT4	PT3	PT3	PT4	PT3	PT4	PT3	PT3	PT4	PT2	PT2	PT4	PT2	PT4	PT4	PT3	PT2	PT1	PT4
Western New England (WNE)	PT2	PT3	PT4	PT3	PT3	PT4	PT3	PT3	PT2	PT2	PT2	PT3	PT2	PT3	PT2	PT2	PT3	PT3	PT3	PT4	PT4	PT3	PT4	PT3	PT3	PT3	PT4	PT4	PT1

**FIRST AMENDMENT**

to

**Comcast Enterprise Services Master Services Agreement No. FL-9376446-jaran**

**This First Amendment** (“Amendment”) is concurrently entered into on September 29, 2016 (“Effective Date”) in conjunction with the Comcast Enterprise Services Master Services Agreement No. FL-9376446-jaran (“Agreement”) by and between Comcast Cable Communications Management, LLC (“Comcast”) and Nassau County BOCC (“Customer”), individually referred to herein as “Party” and jointly referred to as “Parties”. In the event of an explicit conflict between this Amendment and the Agreement, the terms and conditions of this Amendment shall take precedence in the interpretation of the explicit matter in question. Unless otherwise set forth herein, all capitalized terms set forth herein shall have the same meaning as set forth in the Agreement.

**Whereas**, the Parties desire to amend the Agreement by this writing to reflect the amended or additional terms and conditions to which the Parties have agreed to;

**Now, therefore**, in consideration of the mutual covenants, promises, and consideration set forth in this Amendment, the Parties agree as follows:

1. Article 4.3 of the Enterprise Services General Terms and Conditions (“General Terms and Conditions”) is hereby modified to read as follows:

“Sales Order Renewal. Upon the expiration of the Service Term each Sales Order shall automatically renew for successive periods of one (1) month each (“Renewal Term(s)”), unless otherwise stated in these terms and conditions or prior notice of non-renewal is delivered by either Party to the other at least thirty (30) days before the expiration of the Service Term or the then current Renewal Term. Effective at any time after the end of the Service Term and from time to time thereafter, Comcast may, modify the charges for Ethernet, Internet and/or Video Services subject to thirty (30) days prior written notice to Customer. Customer will have thirty (30) days from receipt of such notice to cancel the applicable Service without further liability. Should Customer fail to cancel within this timeframe, Customer will be deemed to have accepted the modified Service pricing.”

2. Article 11.15 is hereby added to the General Terms and Conditions to read as follows:


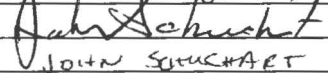
“Non-Appropriation of Funds. Customer warrants and represents that it is a government entity for purposes of procurement under the applicable state procurement laws. In the event Customer is unable to secure funds or if funds are not appropriated by the applicable local, state or federal agency for performance during any fiscal period of the term of a Sales Order, such Sales Order may be terminated (“Termination”) by the Customer upon written notification to Comcast, to include a copy of the non-appropriation of funds notification, as of the beginning of the fiscal year for which funds are not appropriated or otherwise secured. In the event Customer terminates a Sales Order under this “Non-Appropriation of Funds” provision, neither Party shall have any further obligation to the other Party, excepting Customer shall be responsible for the payment of any and all unpaid charges for Services rendered and for Comcast equipment, and, any and all unpaid capital expenses incurred by Comcast on behalf of the applicable Sales Order, all of which are to be paid by Customer to Comcast in accordance with Article 3.3 herein. The capital expenses amount set forth hereunder shall be reduced by the total amount of NRC and MRC already paid to Company by Customer under the Agreement at the time of Termination. Customer hereby agrees to notify Comcast in writing as soon as it has knowledge that funds are not available for the continuation of the performance as set forth in the Sales Order, for any fiscal period under the applicable Sales Order Term.”

Amendment No. FL-9376446-jaran /A1

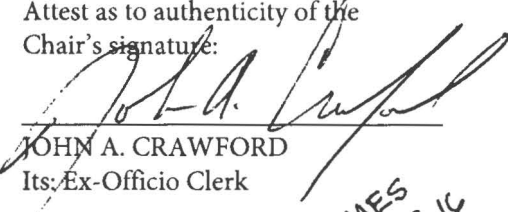
**IN WITNESS WHEREOF**, the Parties hereto have executed this Amendment as of the day and year written below and the persons signing covenant and warrant that they are duly authorized to sign for and on behalf of the respective Parties. Except as otherwise modified by this Amendment, all other terms and conditions set forth in the Agreement shall remain in full force and effect.

Nassau County BOCC

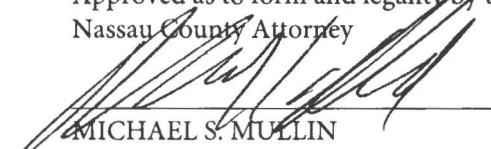
Comcast Cable Communications Management, LLC

Signature:		Signature:	
Printed Name:	WALTER J. BOATRIGHT	Printed Name:	JOHN SCHUCHART
Title:	Chairman	Title:	V. P. COMCAST BUSINESS
Date:	10-19-16	Date:	10/3/16

Attest as to authenticity of the  
Chair's signature:

  
\_\_\_\_\_  
JOHN A. CRAWFORD  
Its: Ex-Officio Clerk

Approved as to form and legality by the  
Nassau County Attorney

  
\_\_\_\_\_  
MICHAEL S. MULLIN

MES  
10-19-16